

# MARY WILLIAMS

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## SUMMARY

Experienced Certified Peer Specialist who is Whole Health and Wellness certified, and Trauma Informed. I believe in a recovery oriented approach and Person Centered Planning. I have experience with teaching groups and at an individual peer level. I have crisis experience with supporting peers with mental health and substance abuse challenges.

## SKILLS

Maintained compliance with regulatory standards by GMHCN

Documented information obtained from all services provided

Attends training at least once a month for continued education

Delivered compassionate care that exceeded requirements while maintaining professional boundaries

Successfully provided quality care to a high case load during in-home, clinical, and hospital settings.

Assists in arranging and providing options for aftercare and outpatient services after a crisis.

Follows up with peer and providers to ensure success after a crisis

- Trained in specimen collection and testing.
- Training in Wellness Recovery Action Plans
- Trained in assessing suicide risks
- Strong support with problem solving
- Trained in CPR/First Aid
- Trained in crisis interventions with individuals and families
- Computer proficient
- Have case management experience and use it weekly
- Utilizes professional communication skills
- Respect Institute graduate and speaker
- Maintains regular contact with clinicians, treatment facilities, and outpatient providers.

## EXPERIENCE

02/2015 to Current

Certified Peer Specialist/Case Manager

Better Home Health Care of Georgia – Atlanta, GA

In the Atlanta Adult Center I instructed peers with completing Whole Health Action Management and taught classes on WRAP. I now work with adults in Rome to provide individual peer support and case management while using WHAM and WRAP. I provide resources, community linkage, skills training, and teach coping skills. Document all activity on Sharenote with BIRP notes.

Better Home Healthcare of Georgia Office: 678.547.0495

Direct supervisors: Natalie Wakeley, MS, APC, NCC 678.357.1792

Dr. Vivian McCollum 404.536.7586

05/2013 to Current

Mobile Crisis Certified Peer Specialist

Benchmark Human Service – Region 1, GA

Provides peer support during mobile crisis calls. Use recovery story and provide shared experiences to express different challenges I have overcome and show recovery is possible. Helps with person centered planning when outpatient services are available. Maintains communication with service providers and peers that have been hospitalized. Completes follow ups with all peers. Prepares and enters all documentation in Citrix and Accel. Communicates all information to regional director, team lead, and clinicians.

Benchmark Human Services office: 478.451.0557

Direct Supervisors: Cindy Driggers 404.938.7843 Regional Supervisor

Christy Ware 404.938.1943 Zone Team Lead